

Thank you  
for Choosing

*Chiles* Funeral Home

Please  
Visit us on the Web at  
[chilesfuneralhome.com](http://chilesfuneralhome.com)

Or contact us at  
[chiles@chilesfuneralhome.com](mailto:chiles@chilesfuneralhome.com)

Ask about our  
Pre-Planning  
Services

*Chiles* Funeral Home



*Service is our Distinction*

2100 Fairmount Ave.  
Richmond, VA. 23223  
804-649-0377 – Office  
804-644-3228 – Fax  
[chilesfuneralhome.com](http://chilesfuneralhome.com)

**General Price List**

PRICES ARE EFFECTIVE October 1, 2021  
BUT ARE SUBJECT TO CHANGE WITHOUT NOTICE

Dear Family,

“The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

This list does not include prices for certain items that you may ask us to buy for you such as cemetery or crematory services, flowers, and newspaper notices. The prices for these items will be shown on your bill or the statement describing the funeral goods and services you have selected”. Including all applicable sales tax.

**"CERTAIN FUNERAL SERVICES MAY BE PROVIDED OFF PREMISES BY OTHER FUNERAL SERVICE PROVIDERS"**

➤ **Payment Options:**

1. Cash or checks before services rendered. **No Starter Checks Accepted.**
2. All Major credit cards. **Processing fee of 5.3% for manual card entry, 5.7% on refunds**
3. We accept insurance as a means of payment. A service charge of 4% may be applied to the amount requested for funeral expenses.
4. Funeral service packages:  
**Cash, checks, or major credit cards only unless otherwise specified**  
**\*\*There will be an additional 5.3% processing fee for any merchandise or cash advance items purchased separately with a credit card and 5.7% on credit card refunds\*\***

➤ **Professional Services of Funeral Director and Staff**

Basic Services of Funeral Director and Staff \$1,800.00

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select.  
**(This fee is already included in our charges for direct cremations, immediate burials and forwarding or receiving remains.)**

Our professional service charge includes, but is not limited to consultation with family; procurement, preparation and filing of necessary notices, authorizations and consents, custody of remains, filing death certificates and obtaining permits, general administrative and record keeping, other general operational expenses of maintaining building and grounds, automotive equipment; and supervision of minimum activities.

➤ **Direct Cremation**

\$1,640.00-\$8,410.00

**State and Local laws do not require a casket for direct cremation. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are plywood and fiberboard.**

This charge (without funeral ceremony or facilities for viewing) includes local transfer remains to funeral home; basic services of Funeral Director and Staff; complimentary bathing and surface disinfecting, local transportation to medical examiner's office for certification, and to the crematory; Medical examiner's fee for cremation permit (\$100.00 required by Virginia Statute), and crematory fee of \$395.00. (live web streaming extra)

*(You are in no way limited to this service option. You may itemize services in order to select only those which are right for you.)*

- **Fee does not include Death Certificates or Obituary.**

- |  |            |
|--|------------|
| A. Direct Cremation with container provided by purchaser   | \$1,640.00 |
| B. Direct Cremation with casket suitable for cremation selected from <i>Chiles</i> Funeral Home by purchaser would be this fee plus, retail price of the casket. | \$1,640.00 |
| C. Direct Cremation with alternative container   | \$1,935.00 |
| D. Direct Cremation with highest priced casket acceptable for cremation  | \$8,410.00 |

➤ **Immediate Burial**

\$3,210.00-\$48,810.00

This charge **(without funeral ceremony or facilities for viewing)** Includes local transfer of remains to funeral home, basic services of Funeral Director and Staff, complimentary bathing and surface disinfecting, preparation, dressing and casketing, hearse to local cemetery, equipment and staff for Graveside Service.

- |   |             |
|---|-------------|
| A. Immediate Burial with container provided by purchaser  | \$3,210.00  |
| B. Immediate burial with the use of any casket selected from <i>Chiles</i> Funeral Home would be this fee, plus retail price of casket selected | \$3,210.00  |
| C. Immediate burial with alternative container  | \$3,505.00  |
| D. Direct Cremation with highest priced casket  | \$48,810.00 |

- **Cemetery fees are NOT part of your funeral expenses.**

*Chiles* Funeral Home Packages

➤ **Homegoing Package** \$5,735.00

Included in this charge are the Basic services of funeral director and staff. Local transfer of remains to funeral establishment, embalming; preparation, dressing and casketing of remains; Facilities and staff for visitation and viewing the day before service; Facilities and Staff for funeral ceremony at chapel/church; 50 Basic Color programs, one 7 passenger family vehicle, hearse for funeral, lead car and concrete grave liner (\$1450.00) is included.

**You will need to select the casket & register package of your choice**

*This special package does not include cemetery charges burial, entombment, opening and closing; death certificates, newspaper obituary, register book, or flowers. You are in no way limited to this service option.*

- **This is a restrictive package NO items can be deleted; however, you may upgrade items.**
- **THIS PRICE REFLECTS A PACKAGE DISCOUNT OF \$550.00; TO RECEIVE THIS DISCOUNT, THE PACKAGE MUST BE PAID IN FULL PRIOR TO TIME OF SERVICE, IF NOT \$550.00 WILL BE ADDED TO YOUR FINAL COST. Payment for this package must be paid in full at time of arrangements, or with insurance assignment only and cannot be used for pre-need estimates or contracts.**
- **Cemetery fees are NOT part of your funeral expenses.** (live web streaming extra)

➤ **Traditional Funeral Service Package** \$3,898.00

Included in this charge are the Basic services of funeral director and staff. Local transfer of remains to funeral establishment, embalming; preparation, dressing and casketing of remains; Facilities and staff for visitation and viewing 2-4 hours the day before service; Facilities and Staff for funeral ceremony at chapel/church; 50 Basic B/W programs, lead car and hearse for the Funeral.

**You will need to select the casket & register package of your choice**

*This special package does not include cemetery charges, grave liner, burial, entombment, opening and closing; death certificates; newspaper obituary, register book, flowers, or family car. You are in no way limited to this service option.*

- **For this package viewing & visitation must be concluded by 6PM**
- **This is a restrictive package NO items can be deleted; however, you may upgrade items.**
- **THIS PRICE REFLECTS A PACKAGE DISCOUNT OF \$400.00; TO RECEIVE THIS DISCOUNT, THE PACKAGE MUST BE PAID IN FULL PRIOR TO TIME OF SERVICE, IF NOT \$400.00 WILL BE ADDED TO YOUR FINAL COST. Payment for this package must be paid in full at time of arrangements, or with insurance assignment only and cannot be used for pre-need estimates or contracts. Cemetery fees are NOT part of your funeral expenses.** (live web streaming extra)

➤ **Cremation Funeral Package** \$3,408.00

Included in this charge are the Basic services of funeral director and staff. Local transfer of remains to funeral establishment; embalming, preparation, dressing and casketing of remains; 50 basic B/W programs, 2-4-hour viewing, chapel service, transportation to medical examiner's office for certification, transportation to the crematory; alternative container, Medical examiner's fee for cremation permit (\$100.00 required by Virginia Statute), and crematory fee of \$395.00.

**You will need to select a casket suitable for cremation (will replace alternative container) or a rental casket, urn & register package of your choice**

- **For this package viewing & visitation must be concluded by 6PM**
- **This is a restrictive package NO items can be deleted; however, you may upgrade items.**
- **THIS PRICE REFLECTS A PACKAGE DISCOUNT OF \$1,630.00; TO RECEIVE THIS DISCOUNT, THE PACKAGE MUST BE PAID IN FULL PRIOR TO TIME OF SERVICE, IF NOT \$1,630.00 WILL BE ADDED TO YOUR FINAL COST. Payment for this package must be paid in full at time of arrangements or with insurance assignment only. Cannot be used for pre-need estimates or contracts. This special package does not include casket, register package, death certificates, obituary, flowers, family car, beautician or urn. You are not limited to this service option.**  
(live web streaming extra)

➤ **Funeral Home Facilities**

- A. Facilities and Staff for visitation and viewing, 2-4 hours (live web streaming extra) \$295.00
- B. Facilities and Staff for visitation and viewing, per day (live web streaming extra) \$360.00
- C. Equipment and Staff for Church/Chapel Funeral Ceremony (live web streaming extra) \$425.00
- D. Facilities and Staff for Memorial Services (live web streaming extra) \$395.00
- E. Equipment and Staff for Graveside Services \$385.00
- F. Staff for Wake/ Visitation off premises \$435.00
- G. Organist for Wake/ Visitation \$125.00
- I. Storage of remains per day (Beyond two (2) days) \$85.00
- J. Minister \$125.00
- K. Soloist \$125.00
- L. Refrigeration per day (Beyond two (2) days) \$50.00
- M. Chapel Service Live Web Streaming (chapel service only - recording unavailable) \$300.00
- N. Viewing Live Web Streaming (chapel only – by availability only - before public viewing only) \$200.00

*It is the policy of *Chiles* Funeral Home to refrigerate all unembalmed remains after 12 hrs.*

➤ **Embalming**

- Normal \$550.00
- Autopsy Remains \$650.00
- Embalming of a Life Net Patient (Organ Donation) \$650.00
- Embalming Remains over 300lbs \$750.00

***“Embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation, or immediate burial”.***

➤ **Other Preparation of Remains**

- A. Alternative care, bathing and surface disinfecting \$175.00
- B. Preparation, dressing & casketing \$225.00
- C. Extensive restoration of remains (**not to exceed \$200.00**) \$35.00(per hr)
- D. Hairdresser \$65.00
- E. Cremation of Remains over 300lbs \$635.00

➤ **Transfer of Remains to Funeral Establishment** \$350.00

This fee is for removal of remains from residence, health care facilities. All transportation charges are local services; beyond 10 miles, add \$3.80 per loaded mile, per vehicle.

➤ **Forwarding and Receiving Remains**

**A. Forwarding Remains to another Funeral Establishment** \$3,470.00

This service includes local transfer of remains to Funeral Establishment, Basic service of Funeral Director and Staff; Embalming and preparation, dressing, casketing (prep for transport) Hearse to Richmond International Airport and air tray. It does not include services of staff or use of facilities for viewing and/or funeral service.

**B. Receiving Remains from another Funeral Establishment** \$2,150.00

This charge includes basic services of Funeral Director, Staff and local transportation of remains to Funeral Establishment and Hearse to Cemetery. It does not include facilities and staff for viewing and/or funeral service, or other preparation of remains, if necessary.

➤ **Automotive Equipment**

***All transportation charges are for local services; beyond 10 miles, add \$3.80 per loaded mile, per vehicle.***

A. Transfer remains to Medical Examiner	\$250.00
B. Transportation of remains to the Crematory	\$250.00
C. Hearse (one day initial funeral usage)	\$450.00
D. Hearse additional usage per day after the initial usage	\$150.00
E. Seven Passenger Limousine per car ( <b>3 hours</b> )	\$425.00
F. Limousine over 3 hours (per hour)	\$150.00
G. Ten Passenger Limousine (3 hours)	\$550.00 & up
H. Horse Drawn Carriage	\$5,600.00
I. Flower Van	\$125.00
J. Service Car	\$100.00

➤ **Funeral Merchandise**

• Caskets (Adults) <i>(A complete Price List will be provided at the funeral home.)</i>	\$900.00-\$45,600.00
• Caskets (Infant) <i>(A complete Price List will be provided at the funeral home.)</i>	\$550.00-\$920.00
• Rental Casket <i>(Used for Cremation)</i>	\$800.00-\$1,200.00
• Outer Burial Containers <i>(A complete Price List will be provided at the funeral home.)</i>	\$1,450.00-\$18,170.00
• Alternative Container (Plywood/ Fiberboard) <i>(A complete price list will be provided at the funeral home)</i>	\$295.00
• Program Price List <i>(A complete price list will be provided at the funeral home)</i>	\$103.00-\$466.00
• Cremation Urns	\$75.00-\$425.00
• Air Shipment Tray	
▪ Casketed	\$450.00
▪ Uncasketed	\$295.00
• Mailing Cremated Remains (Priority Mail Express ONLY)	\$250.00(minimum)
• Forwarding Certified Death Certificates/Documents (one way)	\$55.00 (UPS/FedEx only)
• Scattering Cremated Remains at Cemetery	\$125.00
• Burial – Burial Pouches (Light Duty/Heavy Duty)	\$75.00-\$225.00
• Burial Suits or Gowns	\$124.95-\$250.00
• Underclothing	\$15.95-\$21.95
• Memorial Plaques	\$150.00
• Gloves	\$29.95
• Bird Tribute (Three Birds)	\$395.00
• Deluxe Guest Book Set	\$75.00-\$325.00
• Basic Guest Book and Cremation Guest Book	\$45.00
• Video Tribute & Equipment Usage ( <b>30</b> Photos) (copies \$35 each)	\$375.00
• Equipment Usage for Zip Drive Photos (Photos only, No Music)	\$175.00
• Programs 1 Photo (Additional Photos up to 10 is \$45.00)	\$103.00-\$466.00
• Material Receiving & Handling Fee	\$275.00
• Cremated Remains Transfer Fee	\$75.00
• Hearse to Richmond International Airport (R.I.C)	\$450.00